Check your patient’s details every time

Help your patient get the Medicare services they need by performing these simple checks.

Call the Indigenous Access Line 1800 556 955 if your patient is not enrolled or the Medicare data is inaccurate.

Confirm Medicare card number

Confirm current address

Confirm date of birth

Confirm contact details

Confirm spelling of patient’s name (include other known names)

Confirm parent/guardian name (for child patient)

Perform MBS Items Online Checker

Perform an OPV to match your patient’s name

This infographic is correct as at July 2019

Australian Government
Department of Human Services

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