The MBS items checker available in Health Professional Online Services (HPOS) enables you to search and check patient eligibility based on their MBS history, check your own eligibility for claiming MBS items and check claiming conditions for MBS items.

1. Select ‘Items’ from the main HPOS menu
2. Select ‘MBS’ Items Online Checker’
3. Enter patient’s Medicare details
4. Declare that you have received the patient’s consent
5. Select the correct provider number location
6. Select the appropriate tab for your item number
7. Select the item number you want to check
8. Select ‘Search’ to perform the check

The search results will show patient eligibility for each item you selected. For clear results we recommend that Care Plan item numbers are entered individually as our system views you are claiming all items at the same time.

This infographic is correct as at March 2019